



Azure Excellence By Viadex

Design, Build, Operate, Regulate
& Maintain





Service Overview

Your Azure environment should be more than a support structure — it should be the strategic powerhouse that drives efficiency, optimises costs, and safeguards your business. But with the complexity of cloud infrastructure, it's crucial to ensure every component aligns with your business's goals and delivers measurable value.

The Azure Excellence service by Viadex empowers you to unlock the full potential of Azure. By implementing best-in-class practices across cost management, security, and compliance, we transform your cloud setup into a well-oiled engine of growth and resilience.

With Azure Excellence service by Viadex, your cloud investment doesn't just support operations — it powers your path forward.

Unlocking Azure Efficiency with Viadex's Azure Excellence

Monthly reporting for cloud finance and security run against Azure best practice to truly optimise your Azure environment in these key areas:

- Security Review - TLS Settings, NSG, Firewalls, data flow, update management
- Availability Review - Backups, DR, Redundancy
- Cost Review - reserved instances, savings plans, runbooks, utilisation
- Simplification - moving to Paas from IaaS and moving towards 'serverless'

Benefits

Cost Management

Cut through the cloud clutter and get insights that save and solutions that scale.

Azure Advisor Integration

Stay on the leading edge with best-practice advice built into every month.

Risk Management

See risks before they see you — our proactive tracking keeps you protected.

Role-Based Access Control (RBAC)

Guard your entry points with precision control and quarterly assurance.

Well-Architected Reviews

Future-proof your Azure workloads with reviews that grow with you.

Azure Policy Compliance

Automated compliance, zero guesswork — stay secure and focused on what matters.

Govern Your Cloud, Control Your Cost

Key Features that come with Viadex's Azure Excellence



Risk Management

Risk Register Tracking:

Unimplemented recommendations are monitored within a robust risk register and reviewed quarterly to manage operational or business risks proactively.

Quarterly Access Reviews:

Collaborative service reviews ensure risks are managed and mitigated.



Azure Policy Compliance

Azure Pipeline Codebase Deployment:

Automates policy enforcement across subscriptions, ensuring compliance aligned with business needs and roles.

Resource Locking:

Secure resources from accidental deletions through intentional locking measures.



Cost Management

Monthly Spend Analysis:

A thorough review of Azure spending versus resource utilisation, providing insights to help adjust workloads for cost efficiency.

Spending Limits and Alerts:

Set spend limits with automated actions, such as turning off development environments or sending alerts upon threshold breaches.

Trend Analysis & Budgeting:

In-depth analysis of spending trends, offering guidance for optimised budgeting and proactive cost management.



Role-Based Access Control (RBAC)

Least Privilege Principle:

Access is managed on a minimal privilege basis to enhance security.

Quarterly Access Reviews:

Regularly validate that only necessary personnel retain access.

Engineering Recommendations:

Strategic advice on minimising the account footprint and securing workloads from potential threats.

The Feature Of Cloud Management

Key Features that come with Viadex's Azure Excellence



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Well-Architected Reviews

Annual Workload Review:

Review of existing workloads aligned with the Cloud Adoption Framework.

Remediation Proposals:

Recommendations are documented in a statement of works for necessary improvements beyond current managed services (where customers do not have this built in).



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Service Scope

The Azure Excellence service by Viadex adheres to the Viadex Managed Service SLA, with options to integrate it with existing managed services or as an independent solution across current and future workloads.

Out of Scope:

Governance framework design is available as a professional service.

ABOUT VIADEX

Viadex combines global expertise with local knowledge to deliver customised, cost-effective IT solutions. Understanding that every business has unique challenges and goals, Viadex takes an end to-end approach to tailor solutions that align perfectly with your objectives and operational needs.

With Viadex, IT is never one-size-fits-all — it's designed specifically for you.

Smart Sourcing - Our local expertise combined with global efficiency helps us source the technology you need, at the right time, cost, and location. This ensures seamless delivery and compliance wherever your business operates.

Seamless Deployment - We can deploy and install your IT solutions, as our aim is to have every project delivered smoothly and integrated flawlessly into your systems.

Ongoing Support - Our job doesn't stop after deployment. We provide you with ongoing support, monitoring, and updates to keep your IT department performing at its best.



SOURCE



SUPPORT



DEPLOY



TRANSFORM



SECURE

